

# Yasser Albrahim

Administration Supervisor

CONTACT

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PROFESSIONAL EXPERIENCE	<b>Branch Supervisor   2018– So far</b> Autozone Balubaid Group	
	<ul style="list-style-type: none"><li>Oversee daily operations Management</li><li>Customer Service</li><li>Inventory Management</li><li>Training</li></ul>	<ul style="list-style-type: none"><li>Team Leadership</li><li>Sales Support</li><li>Reporting</li><li>After-Sales Follow-Up</li></ul>
	<b>Sales Manager   2016–2018</b> Al-Haddad Electronics Co.	
	<ul style="list-style-type: none"><li>Lead and manage the sales team</li><li>Train staff</li><li>Analyze sales data</li></ul>	<ul style="list-style-type: none"><li>Develop sales strategies</li><li>Monitor inventory levels</li><li>Resolve customer complaint</li></ul>
	<b>Customer Services Officer   2013–2014</b> Saudi National Bank SNB	
	<ul style="list-style-type: none"><li>Customer Assistance &amp; Support</li><li>Complaint &amp; Query Resolution</li><li>Account Maintenance &amp; Documentation</li></ul>	<ul style="list-style-type: none"><li>Transaction Processing</li><li>Cross-Selling &amp; Promotion</li><li>Compliance &amp; Security</li></ul>
	<b>Luxury Brand Supervisor   2008–2013</b> Hyundai Al-Majdouie Automotive Co.	
	<ul style="list-style-type: none"><li>Client Experience &amp; Relationship Management</li><li>Sales &amp; Business Growth</li><li>Market Awareness</li></ul>	<ul style="list-style-type: none"><li>Team Leadership</li><li>Inventory &amp; Compliance</li><li>After-Sales &amp; Bespoke Services</li></ul>

EDUCATION	<b>Al-Khaleej Training and Education   2002–2004</b> Computer Sciences (Networking)	
	<b>James Cook University Singapore   2016–2017</b> Banking Management Course	
	<b>King Faisal University   2024–2025</b> Business Administration Course	

CERTIFICATES	<b>IELTS   2015</b> English in British Council Singapore	<b>Management Simulation   2024</b> Core3
	<b>Sales Development Programs  2011</b> Alliance Human Performance Development	<b>Premium Sales Process Training   2012</b> Al Majdouie Training & Development