

Yasser Albrahim

Administration Supervisor

CONTACT

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PROFESSIONAL EXPERIENCE

Branch Supervisor | 2018– So far

Autozone Balubaid Group

- Oversee daily operations Management
- Customer Service
- Inventory Management
- Training
- Team Leadership
- Sales Support
- Reporting
- After-Sales Follow-Up

Sales Manager | 2016–2018

Al-Haddad Electronics Co.

- Lead and manage the sales team
- Train staff
- Analyze sales data
- Develop sales strategies
- Monitor inventory levels
- Resolve customer complaint

Customer Services Officer | 2013–2014

Saudi National Bank SNB

- Customer Assistance & Support
- Complaint & Query Resolution
- Account Maintenance & Documentation
- Transaction Processing
- Cross-Selling & Promotion
- Compliance & Security

Luxury Brand Supervisor | 2008–2013

Hyundai Al-Majdouie Automotive Co.

- Client Experience & Relationship Management
- Sales & Business Growth
- Market Awareness
- Team Leadership
- Inventory & Compliance
- After-Sales & Bespoke Services

EDUCATION

Al-Khaleej Training and Education | 2002–2004

Computer Sciences (Networking)

James Cook University Singapore | 2016–2017

Banking Management Course

King Faisal University | 2024–2025

Business Administration Course

CERTIFICATES

IELTS | 2015

English in British Council Singapore

Management Simulation | 2024

Core3

Sales Development Programs | 2011

Alliance Human Performance Development

Premium Sales Process Training | 2012

Al Majdouie Training & Development