

SHAD RAHMAN AJMAL

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PERSONAL INFORMATION

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Address: Malaz, Riyadh, Saudi Arabia

Date of Birth: 22nd of Jan 2003

Gender: Male

Nationality: Sri Lankan

Civil status: Single

LANGUAGES

- ENGLISH
- SINHALA
- TAMIL

SKILLS

- Microsoft Office Suite (Word, Excel, powerpoint)
- SOLID-WORKS
- Matlab
- Engineering drawings
- Presentation skills
- Effective communication (verbal & written)
- Time management
- Production support
- System Testing
- Customer Service
- Project management
- Team work & collaboration
- Attention to details
- Work under pressure
- Mechanical maintenance/General Repairs
- Analyses fault & diagnosis scanning of vehicle

PROFESSIONAL SUMMARY

Dedicated automotive engineering graduate with a bachelor's degree and hands on experience in the automotive industry as a technician and service advisor, solid foundation in vehicle testing, diagnostics, maintenance and analysis of automotive system. Academic knowledge in automotive system design and engineering management techniques. Basic experience in academic project focused on innovative business development and strategies for automotive and related sector including cost analysis and marketing research.

passionate about contributing development in the field with a strong commitment by learning and applying my academic and technical knowledge, and to work alongside a qualified engineer in an assistant capacity to contribute to engineering project and to support engineering project teams within the industry through mentorship and continuous learning under the guidance of qualified engineers.

EDUCATION QUALIFICATION

- **12/2018** M.D. Gunasena International School (Colombo,SL)
G.C.E. Ordinary Level (O/L)
- **06/2020** International College of Business and Technology (ICBT) (Colombo, SL)
Foundation in Engineering
- **07/2022** International College of Business and Technology (ICBT) (Colombo, SL)
Higher Diploma in Automotive Engineering (Liverpool John Moores University)
- **12/2022** SFS Synergy campus
Diploma in Solid works designing (AUTODESK Authorized training center)
- **01/2024** International College of Business and Technology (ICBT) (Colombo, SL)
Bachelor's Degree in Automotive engineering (University of Sunderland)

PROFESSIONAL EXPERIENCE

- **From:** United Motors (Mitsubishi & Perodua)
09/2022 Colombo - 02
To: 12/2022
Description:
 - Performed routine maintenance tasks such as oil change and fluid checks
 - Performed tire rotation and wheel alignment
 - Ensured adherence to safety protocols and industry standards
 - OBD scanning malfunction & Diagnosing vehicle

HOBBIES

- Vehicle restoration & modification
- DIY projects
- Volunteering
- Travel
- Writing
- Music
- Creativity

● **From: 01/2023 To: 06/2023** **Aida Automotorist (European Automobile Expert) Bellanwila**
TRAINEE AUTOMOTIVE TECHNICIAN

Description:

- Conduct through vehicle inspection to ensure safety
- Testing the functionality of parts & systems of the vehicle
- Repair & Replace brake pads, wheel bearing, sensors and some other mechanical parts under guidance
- Maintained a clean, organised and safe workplace to ensure efficient operations

● **From: 09/2023 To: 02/2024** **Auto Miraj Premier (Colombo 05)**
TRAINEE AUTOMOTIVE SERVICE ADVISOR

Description:

- Promoted service packages, increasing revenue and retention.
- Conduct vehicle diagnostic and scanning
- Scheduling appointments and managed repair orders efficiently
- Explaining repair recommendations and cost estimates
- Track maintenance & repair status
- Vehicle inspection and recommends additional needed service
- Test drive vehicle with customers for satisfaction

● **From: 06/2024 To: 12/2024** **KUNA Motors Pvt Ltd (Colombo 06)**
TRAINEE AUTOMOTIVE SERVICE ADVISOR

Description:

- Managed service appointments, prepare repair orders and provide cost estimates
- Handled customers inquiries complaints and follow ups to maintain high satisfaction
- Coordinated with technician for timely service operations
- Acted as a communication bridge between clients and technician
- Conduct through vehicle inspection to assess performance, safety and operational issue