

SHAD RAHMAN AJMAL

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PERSONAL INFORMATION

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Address: Malaz, Riyadh, Saudi Arabia

Date of Birth: 22nd of Jan 2003

Gender: Male

Nationality: Sri Lankan

Civil status: Single

LANGUAGES

- ENGLISH

- SINHALA

- TAMIL

SKILLS

- Microsoft Office 365

- SolidWorks

- Matlab

- Engineering Drawing

- Time Management &

Organization

- Effective Communication

- Strong Problem-Solving Ability

- Attention To Detail

- Production Support

- Project Coordination & Support

- Customer Service & Client

Relations

- Quality Control & Inspection

- Testing & Diagnostics

- Team Collaboration

- Initiative and Self-motivation

- Field & Technical Support

- Adaptability and Continuous

Learning

PROFESSIONAL SUMMARY

Dedicated Engineering graduate with a Bachelor's degree and hands-on experience as a Technician and Service Advisor. Strong foundation in testing, diagnostics, maintenance, and analysis of automotive and technical systems. Academic background in system analysis, engineering management techniques, innovative business development strategies, cost analysis, and market research across engineering sectors. Passionate about contributing to the development of the industry with a strong commitment by applying and expanding my academic and technical knowledge. Seeking opportunities to support engineering projects, product support, field testing, sales and marketing research, business development, and maintenance activities. Motivated to work alongside qualified professionals, contribute effectively to project teams, and continuously develop my skills through mentorship and learning.

EDUCATION QUALIFICATION

- **12/2018** M.D. Gunasena International School (Colombo, SL)
G.C.E. Ordinary Level (O/L)
- **06/2020** International College of Business and Technology (ICBT) (Colombo, SL)
Foundation in Engineering
- **07/2022** International College of Business and Technology (ICBT) (Colombo, SL)
Higher Diploma in Automotive Engineering (Liverpool John Moores University)
- **12/2022** SFS Synergy campus
Diploma in Solid works designing (AUTODESK Authorized training center)
- **01/2024** International College of Business and Technology (ICBT) (Colombo, SL)
Bachelor's Degree in Automotive engineering (University of Sunderland)

PROFESSIONAL EXPERIENCE

- **From:** United Motors (Mitsubishi & Perodua)
09/2022 Colombo - 02
To: 12/2022
Description: TRAINEE AUTOMOTIVE TECHNICIAN
 - Performed routine maintenance tasks such as oil change and fluid checks
 - Performed tire rotation and wheel alignment
 - Ensured adherence to safety protocols and industry standards
 - OBD scanning malfunction & Diagnosing vehicle

HOBBIES

- Volunteering and community involvement
- Vehicle modification & restoration
- Traveling and exploring new cultures
- Playing team sports
- Video editing and content creation
- Fitness activities
- Exploring books

- From: 01/2023 To: 06/2023** **Aida Automotorist (European Automobile Expert) Bellanwila**
TRAINEE AUTOMOTIVE TECHNICIAN

Description:
 - Conduct through vehicle inspection to ensure safety
 - Testing the functionality of parts & systems of the vehicle
 - Repair & Replace brake pads, wheel bearing, sensors and some other mechanical parts under guidance
 - Maintained a clean, organised and safe workplace to ensure efficient operations
- From: 09/2023 To: 02/2024** **Auto Miraj Premier (Colombo 05)**
TRAINEE AUTOMOTIVE SERVICE ADVISOR

Description:
 - Promoted service packages, increasing revenue and retention.
 - Conduct vehicle diagnostic and scanning
 - Scheduling appointments and managed repair orders efficiently
 - Explaining repair recommendations and cost estimates
 - Track maintenance & repair status
 - Vehicle inspection and recommends additional needed service
 - Test drive vehicle with customers for satisfaction
- From: 06/2024 To: 12/2024** **KUNA Motors Pvt Ltd (Colombo 06)**
TRAINEE AUTOMOTIVE SERVICE ADVISOR

Description:
 - Managed service appointments, prepare repair orders and provide cost estimates
 - Handled customers inquiries complaints and follow ups to maintain high satisfaction
 - Coordinated with technician for timely service operations
 - Acted as a communication bridge between clients and technician
 - Conduct through vehicle inspection to assess performance, safety and operational issue