

Personal details

 Osama Mustafa

 osama.omer9x@gmail.com

 0558922042

 Jeddah

 January 30, 1995

 Sudan - (Mother is Saudi)

 Unmarried

Skills

Analyze and solve problems

High communication & customer relations

Discipline

Multitasking and prioritizing

Team & leadership Management

Languages

Arabic

English

Education

Secondary School

2012

Jeddah

Automotive Mechanic

2017 - 2020

Integrated for Training, Jeddah

Employment

Automotive Mechanic

2020 - 2017

Mohamed Yousuf Naghi Motors, Jeddah

Carrying out inspecting, maintaining & repairs vehicles.

Assessment of repairs/maintenance & ability to establish maintenance.

Receiving passengers vehicles and understand the type of the complaints to implement the service process & run operation work in progress report on daily basis.

Efficient customer car service that meets the highest standards.

Preventive, basic and full maintenance plan.

Cashier

2016 - 2017

Panda, Jeddah

Responsible for receiving money from customers, issuing invoices and executing various payment transactions.

Customer Service Advisor

2014 - 2015

Al Amoudi Exchange Company, Jeddah

Transfer money and currencies to customers.

Monitoring and supervision of banking systems.

Manage all aspect of the reception in order to ensure the achievement of customer satisfaction.

Certificates

IMI British Certificate

2019