



# Mohammed Afras p

## Spare Parts Advisor

www.reallygreatsite.com

### Contact

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### About Me

Dedicated and knowledgeable Automobile Spare Parts Advisor with 4 years of experience (2 years in the GCC region and 2 years in India). Experienced Spare Parts Advisor with a proven track record of efficiently managing inventory, assisting customers, and coordinating with service teams to ensure seamless operations. Skilled in identifying and sourcing automotive parts, providing accurate recommendations based on customer needs, and maintaining strong relationships with suppliers and clients. Adept at using inventory management systems, processing orders, and delivering exceptional customer service in fast-paced environments. Dedicated to improving operational efficiency and enhancing customer satisfaction.

### Skills

- MICROCAT EPC
- KEYLOOP
- I-CROPS
- Dealer Management System
- Electronic Parts Catalogue
- Microsoft Office
- Computer Hardware and Software

### Education

#### **JDT ISLAM POLYTECHNIC COLLEGE**

##### **Diploma In Automobile Engineering**

Completed In 2018

#### **IIAT INSTITUTE**

##### **Diploma in Automatic Transmission and Parts Catalogue System**

Completed In 2014

#### **Chirakkara HSS**

##### **Board Of Higher Secondary Examination**

Completed In 2012

### Work Experience

#### Spare Parts Advisor

2023 - Present

##### **Al Jazirah Vehicles and Co I Dammam, Saudi Arabia**

- check the correct part number from E parts catalogue.
- Handled high-volume parts enquiries
- Updates stock regularly for reliable availability
- checked incoming parts against delivery notes to limit stock discrepancies

#### Bodyshop Advisor

2019 - 2021

##### **Autobahn Trucking I Kannur,kerala**

- Body and Painting advisor.
- Greeting customer and scheduling service appointment
- Customer Relations
- Estimating and Documentation.
- Parts and Materials Management
- Car Insurance Documentation procedures.
- Job card opening, parts entering, ordering parts, and billing etc.

#### Service Advisor Trainee

2018 - 2019

##### **Amana Toyota I Kannur,Kerala**

- Customer Interaction
- Work Order Management:
- Administrative Tasks:
- Customer Satisfaction: