

RESUME

RASOOL UPPALURU



UPPALURU.RSL@GMAIL.COM



7382044785



H.NO -19/167-1 JOKEPLEM
STREET, PRODDATUR, Y.S.R
KADAPA (Dist) A.P

OBJECTIVE

8 year of experience as a Service manager .I am looking to explore opportunities that will allow me to be more creative and work with either a team or just a few individuals that have a passion to work towards a common goal.

SKILLS

- AUTO CAD CATIA Microsoft office Internet utility
- Service Operations management
- Customer Relationship Management
- Spare Parts Management
- Warranty Management
- Body shop Operations
- Team Leadership
- Insurance coordination

EDUCATION

2016 - (BTECH)

Aggregate: 64%

VIGNANA BHARATI INSTITUTE OF TECHNOLOGY PRODDATUR

2013 - (DIPLOMA) (SBTET)

Aggregate: 66%

GOVERNMENT POLYTECHNIC, PODDATUR

2009 - SSC

Aggregate: 78%

Board of Secondary

Education AP

Job Role (Work Manger)

- Oversee daily workshop operations to ensure smooth functioning and timely delivery of services.
- Manage and guide technicians to achieve productivity and quality standards.
- Monitor and control workflow ensuring efficient allocation of resources and manpower.
- Ensure customer satisfaction by addressing complaint and providing effective solution.
- Coordinate with the spare parts department for timely availability of required parts.
- Maintain service records and ensure compliance with company policies and standards.
- Analyze performance metrics to identify areas for improvement and implement corrective action
- Train and develop team members to enhance their technical and operation skill
- Body shop Operations: Proficient in repair estimation, insurance coordination, and maintaining quality standards in body shop repairs.



INTERESTS

- Playing cricket
- Travelling and listening music
- Watching Movies

PERSONAL DETAILS

Father Name : U.FAKURUDDIN
Mother Name : U.GHOUSIYA
Date of Birth : 24-04-1994
Marital status : Unmarried
Languages known: English, Hindi, Telugu

WORK EXPERIENCE

Service Manager - Mahindra First Choice August 2016 - 2020

- Managed daily multi brand service operations ensuring timely and quality repairs for various car brands.
- Supervised team members to meet performance and customer satisfaction goals.
- Coordinated spare parts management and service delivery.

Service Manager - BMM Automobiles August 2020 - 2023

- Oversaw operation at multi brand service center, ensuring top quality repairs and maintenance various brands
- Handled customer inquiries and ensured quality service.
- Managed inventory and spare parts coordination.

Service Manager - Renault India PVT LTD September 2023 - till know

Date:

Place:

(U.RASOOL)

