



Raheel Sohail, 1992

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Profile: -

An Enthusiastic confident applicant with a diverse range of employee dealing. Possess strong, effective organizational and communication skills. Good team player/Leader and able to use own initiative to achieve the company's objective.

Excellent Automotive management skills, one to one dealing Pioneer company (**Petromin Stellantis**) and goal-focused professional offering years of experience in the Automotive Company. I am motivated and enthusiastic by new challenges and take excellent approaches to achieve success in all projects. I like to work on complex projects which have scope for learning and challenge.

Experiences/Skills: -

Petromin Stellantis Automotive Company
(Dodge, Chrysler, Jeep, Ram, Alfa Romeo & Abarth)
Regional Warranty Supervisor
AL Khobar - KSA
[petromin stellantis khobar branch address - Google Search](#)
 (June/2022 – till date)

- ✓ *Warranty Claiming's Basic Mopar, Extend Warranty and Recalls.*
- ✓ *Experience in auto line in management system (Service/Warranty).*
- ✓ *Knowledge in Warranty purpose LOP, RRT Recalls & Invoicing the RO.*
- ✓ *Warranty Approvals for Technicians.*
- ✓ *Charge labor hrs as per Dealer connect system.*
- ✓ *Records sublets, bought out, oil/paint to process card where required.*
- ✓ *Handle rejected claims according to Stellantis Dealership.*
- ✓ *Maintaining all service and customer records as required by the warrantor.*
- ✓ *Processing warranty paperwork to ensure documentation verifying criteria requested by distributor.*
- ✓ *Provide Warranty Manager with Service centre Performance report data.*
- ✓ *Warranty Audit operation.*
- ✓ *Excellent communication skills.*
- ✓ *Knowledge of Automobile Industry*

**Al Majdouie Automotive Company
(Changan)**
Regional Warranty Supervisor
AL Khobar - KSA
KHOBAR PEUGEOT SHOWROOM -
(Jan/2021 – June/2022)

- ✓ *Experience of Warranty Processing, Warranty Claims*
- ✓ *Experience in Oracle in management system (Service/Warranty).*
- ✓ *Reviewing warranty claims and correcting any errors.*
- ✓ *Accurately coding warranty claims and entering the Changan system.*
- ✓ *Administering warranty parts identification and disposal.*
- ✓ *Maintaining good working relationship with the service and parts dept.*
- ✓ *Booking coding warranty & internal orders.*
- ✓ *Reconciling all warranty receivable and working with the accounting department to obtain payment.*
- ✓ *Handle rejected claims according to Changan Dealership.*
- ✓ *Maintaining all service and customer records as required by the warrantor.*
- ✓ *Processing warranty paperwork to ensure documentation verifying criteria requested by distributor.*
- ✓ *Provide Warranty Manager with Service centre Performance report data.*
- ✓ *Direct dealing with China for Warranty issues & Payment.*
- ✓ *Warranty Audit operation.*
- ✓ *Supporting to Warranty team for claims issues.*
- ✓ *Excellent communication skills.*
- ✓ *Knowledge of Automobile Industry*

United Motors Company
(Dodge, Chrysler, Jeep, Ram, Alfa Romeo-FCA)
Warranty Supervisor
Al-Rakah Janubiyah - KSA
United Motors Company (umc.com.sa)
(Mar/2017-Jan/2021)

- ✓ *Warranty Claiming's Basic Mopar, Extend Warranty and Recalls.*
- ✓ *Experience in Kerridge in management system (Service/Warranty).*
- ✓ *Knowledge in Warranty purpose LOP, RRT Recalls & Invoicing the RO.*
- ✓ *Determines technician's performance & report to management.*
- ✓ *Warranty Approvals for Technicians.*
- ✓ *Charge labor hrs as per Dealer connect system.*
- ✓ *Records sublets, bought out, oil/paint to process card where required.*
- ✓ *Supporting to team for Rejection claims.*
- ✓ *Monthly closing report.*

- ✓ Familiar with Warranty task Management.
- ✓ Warranty Audit operation.
- ✓ Job cards arranged and forward in the filing room.

Chevrolet Al Jomiah Automotive Company

(GMC, Chevrolet)

Warranty Coordinator/Costing Clerk

Dammam Khobar Highway - KSA

[الجعيم للسيارات | المملكة العربية السعودية \(aljomaihauto.com\)](http://aljomaihauto.com)

(09/2012 – 02/2017)

- ✓ Warranty Claiming's basic warranty and Extend Warranty AAA.
- ✓ Experience in Oracle in management system (Service/Warranty).
- ✓ Dispatch the Warranty Job cards to team leaders.
- ✓ Charge labor hrs as per GM system.
- ✓ Closing Warranty RO through Oracle system
- ✓ Prepares & computers daily hrs.
- ✓ Familiar with Warranty task Management.
- ✓ Monthly closing report.
- ✓ Warranty Job cards sort out and forward to filing room.
- ✓ Knowledge of Automobile industry.
- ✓ Computer Literate.

Career Aim

A Bachelor of Science in Technology and E- Commerce from University of Allama Iqbal Open University.

I possess skills and knowledge essential for managing key areas of an organisation and the problem-solving skills needed in Computer and information technology Industry. I am looking for a Regional Warranty Supervisor where I can use and gain strong influencing and technical skills.

I want to pursue my career as Automotive analyst and or as consultant to do so I'll be taking part in master's program (Big Data) in near future.

• **Technical Skills:**

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- ✓ Microsoft outlook
- ✓ DMS System
- ✓ Kerridge
- ✓ Dealers connect
- ✓ GM Connect

Education Qualifications:

- B.com (Bachelor of Commerce) from Jan 2015 to February 2017, from University Allama Iqbal

(Online AIOU)

- **I.C.S (Intermediate Computer Science)** from 2009 to 2011, from Pakistani International School Al-Khobar31952, Saudi Arabia
- **S.S.C (Secondary School Certificate)** from 2007 to 2009, from, from Pakistani International School Al-Khobar31952, Saudi Arabia