

## **Ezzaddin Alshatheli**

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### **Objective**

Experienced automotive Technician and Team leader with a strong background in diagnostic programming tools, manage a Training courses for the technical team and help as Technical support, highly skilled in managing complex mechanical and electrical issues in luxury vehicle brands such as BMW, Land Rover Mini, Rolls Royce, Jaguar Nissan, and Peugeot. Seeking a challenging role to leverage technical expertise and leadership capabilities in a dynamic organization.

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### **Professional Experience**

#### **Al-Rowaishan Company (BMW, Land Rover Dealer), Yemen**

*Team Leader, Training and Technical Support 2013 – 2020*

- Led a team of technicians, ensuring the successful completion of service tasks and technical support for complex mechanical and electrical issues.
- Delivered in-house technical training programs for staff, adhering to Middle East training standards.
- Provided advanced technical support, troubleshooting.
- Coordinated service bulletin and recall execution, ensuring compliance with company protocols.
- Managed technical reports, logging issues and ensuring timely updates to the head office.
- Worked with diagnostic tools such as BMW, Land Rover, and FCA scan machines for scanning, flashing, updating, and calibration.
- Assisted with the execution of road tests and safety recalls.
- Led diagnostic processes for advanced systems such as adaptive cruise control, blind spot detection, air suspension, and electrical parking systems.

#### **Auto Electrician 2003 – 2010**

- Conducted electrical diagnostics and repairs for various vehicle systems.
  - Collaborated with team members to provide technical support for troubleshooting complex issues.
  - Ensured the proper use of diagnostic tools, wiring diagrams, and electrical schematics for efficient troubleshooting and repairs.
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## **Tehama Trading Co. (Nissan, Peugeot Dealer), Yemen**

*Auto Electrician* **October 2001 – August 2003**

- Performed electrical diagnostics and repairs on Nissan and Peugeot vehicles.
  - Utilized automotive diagnostic tools to identify and resolve electrical and mechanical problems.
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## **Training and Certifications**

- **BMW E90 Training**, Dubai, 2005
  - **BMW E90 In-Car Electronics & Diagnostics**, Dubai, 2005
  - **Land Rover Training**, Arbil, Iraq, 2013
  - **Land Rover Training**, Amman, Jordan, 2014
  - **BMW Online Training** (144 hours, over 50 courses)
  - **Land Rover Online Training** (70 hours, over 60 courses)
  - **Administrator and Technical Training**, Workshop Training Room, Sana'a, Yemen
  - **Technical Diploma from National Institute Aden Yemen, 1999-2001**
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## **Skills**

- Advanced diagnostic skills using BMW, Land Rover, FCA scan tools
  - Expertise in troubleshooting engine management, ABS, automatic transmission, and electrical systems
  - Skilled in vehicle systems including air suspension, adaptive cruise control, and collision warning systems
  - Strong leadership and team management capabilities
  - Technical training and knowledge transfer
  - Excellent problem-solving and critical thinking abilities
  - Knowledge of safety protocols and quality control standards in automotive service
  - Excellent communication, negotiation, and business correspondence skills
  - Ability to work under pressure in high-stress environments
  - Flexibility and adaptability to changing demands
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## **Languages**

- **Arabic** (Native)
  - **English** (Proficient)
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## **References**

Available upon request.