

Ali Mohammed Ahmed Al ALMUSHAYIKH

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Professional Summary

An **automotive maintenance and repair specialist** with over **5 years of experience** in the **automotive industry and customer service**. Skilled in **diagnosing faults, mechanical repairs, and electrical maintenance**, with hands-on experience at leading automotive companies. Proficient in **customer interactions, maintenance procedures, and technical inspections**, ensuring **optimal vehicle performance and high customer satisfaction** with a strong commitment to precision and efficiency.

Work Experience

Abdul Latif Jameel Retail Co. | Automotive Mechanic | June 2022 – Present

- Diagnose and repair **mechanical, electrical, and hydraulic** vehicle issues.
- Perform **preventive maintenance** in accordance with safety and quality standards.
- Utilize **advanced diagnostic tools** to detect engine and transmission malfunctions.
- Assist in **training junior technicians** and enhancing workshop productivity.
- Maintain **detailed service records** to ensure high-quality repairs and compliance.

Awad Abdullah Al Braid & Sons Trading Co. | Jewelry Sales Representative | Jan 2020 – Oct 2020

- Assisted customers in **buying and selling jewelry**, including **gold and diamonds**.
- Explained details regarding **gold purity, pricing, and exclusive designs**.
- Carried out **gold recycling and jewelry crafting** based on customer requests.
- Organized and displayed **jewelry collections** to attract potential buyers.
- Delivered exceptional **customer service**, enhancing customer loyalty and sales.

Education

Saudi Japanese Automobile High Institute | Diploma in Automotive Technology | July 2022

- **GPA: 4.4/5**

Professional Training

Abdul Latif Jameel Import & Distribution Ltd. | Vehicle Maintenance Technician | Sept 2020 – May 2022

- Successfully completed a **technical and vocational training program** in vehicle maintenance.
- Performed **scheduled maintenance**, including oil changes and brake system inspections.
- Conducted **engine performance tests** to identify and resolve malfunctions.
- Assisted with **warranty inspections** and prepared technical reports.
- Supported **fleet management operations** through routine maintenance and inspections.

Skills

Personal Skills

- Effective communication | Problem-solving | Adaptability | Time management | Teamwork

Professional Skills

- Vehicle diagnostics | Preventive maintenance | Customer service | Inventory management | Technical documentation

Technical Skills

- Automotive electrical systems | Engine repair | Hydraulic and brake systems | Transmission repair | Diagnostic tool utilization

Languages

- **Arabic**
- **English**