

# Youssef Magdy Mohieddin

## Networks Systems Management

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### SUMMARY

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I am committed to advancing my career in a dynamic, technology-driven environment where I can apply and further develop my expertise in systems and network management. My focus is on ensuring optimal performance, enhancing security measures, and contributing to streamlined IT operations. I am eager to leverage my skills to support organizational goals while staying at the forefront of emerging technologies.

### EDUCATION

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#### Jeddah Technical College

Jeddah, SA

Network Systems Management - Upper one-class honors.

### EXPERIENCE

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#### East Jeddah General Hospital

Jeddah, SA

Trainee Technical support (during study)

- Training Quickly and effectively identified and resolved hardware and software issues to ensure uninterrupted operations.
- Training Provided comprehensive support for users, including troubleshooting, updates, and upgrades.
- Training Installed and updated operating systems and security software to ensure data protection.
- Training Maintained equipment and provided solutions to enhance device performance, including part replacements and maintenance of desktops and laptops.
- Training Delivered on-site and remote technical support using tools like TeamViewer and AnyDesk to resolve issues efficiently.
- Training proper equipment operation and basic maintenance to extend equipment life and reduce support needs.

#### Computer Hardware Specialist / Technician - Freelance

Jeddah, SA

- Purchased, maintained, and resold computer devices (desktops, laptops, and accessories).
- Diagnosed and repaired hardware issues, performed upgrades, and ensured system optimization.
- Evaluated market prices and customer needs to provide suitable and cost-effective solutions.
- Built and customized PCs based on client requirements for personal and business use.
- Provided technical consultation and after-sales support for clients.

#### Pearl Ownership Realty Est

Jeddah, SA

Real Estate Marketer

- Sales Management and Client Relationships Engaged with clients to assess their needs, budget, and preferences, identifying properties that suit them best.
- Built and maintained long-term relationships with clients to ensure satisfaction and repeat business.
- Developing Marketing Strategies Created innovative marketing strategies to increase reach to target clients and expedite property sales.
- Conducting Market Research Monitored real estate market trends, studied competitors, and analyzed property prices to offer the best options to clients.

**Digital Marketing & Administrative Support Specialist**

- Managed social media accounts, including content planning, publishing, and audience engagement.
- Prepared project visit reports and followed up with the sales team to ensure task completion.
- Handled customer orders received via online platforms and coordinated with the delivery team.
- Composed and responded to professional emails, maintaining clear communication across departments.
- Provided administrative and technical support to streamline workflow and enhance operational efficiency.

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**EDUCATIONAL & PROFESSIONAL DEVELOPMENT**

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- Diploma of Network Systems Management With first class honors – Jeddah Technical College, 2024.
- Cyber security attack techniques – Edraak, 2024.
- Protect Systems from Penetrations – Edraak, 2024.
- Education Hackathon – Tmyyoz Platform, 2024.
- CCNAV7 (Introduction to Networks) - Cisco Networking Academy, 2023.
- English & Arabic typing course – Harmash, 2023.
- Lecture on generating innovative ideas in technical entrepreneurial projects – Digital Attaa, 2023.
- NDG Linux Essentials course - Cisco Networking Academy, 2023.
- Networking Basics – Technical and Vocational Training corporation, 2023.
- Linux Operating System Basics – Taif university, 2023.
- Computer and network security basics - Technical and Vocational Training corporation, 2023.
- Programming games and applications using HTML5 - Technical and Vocational Training corporation, 2023.
- Cybersecurity Risk Awareness – Imam Abdulrahman Bin Faisal University, 2022.
- Personal Economy Program - – Injaz Saudi Arabia, 2022.
- Online Marketing Basics – Injaz Saudi Arabia, 2020.
- Penetration Testing and Ethical Hacking – Cybrary, 2020.

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**SKILLS**

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**Technical Skills**

- Operating System (Win, Basic Linux)
- Microsoft Office programs
- Typing speed
- Computer maintenance
- Python Basics
- Technical Support

**Soft Skills**

- Time management
- communication skills
- Adaptability
- Teamwork
- English Language