



Fatehi Dhamran

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Ar Riyad, Saudi Arabia ArRiyad 13787

Date of birth: 1999/05/09

Nationality: Yemeni

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SKILLS

- Network management.
- Preparing reports excellently.
- Accounting skills, preparing daily entries, sales and purchase reports, and entering items.
- Skills in websites, accounting systems, ONYX Pro, Microsoft Office, Word, PowerPoint, Excel, and Windows Server networks.
- Data network technology.
- Program management.
- Office management.
- Network troubleshooting methodology.
- Invoice discrepancy management.
- Able to work on my initiative or as part of a team.
- Excellent conceptual and analytical skills.
- Detail oriented, strong organization and a high degree of accuracy.
- Analysis and Decision-Making skills.

LANGUAGES

Arabic C1
Advanced

English B1
Intermediate

PROFESSIONAL SUMMARY

Detailed IT professional offers firm foundation of network management, troubleshooting and technical support. Leverages technical aptitude and creative problem-solving to address user access issues and help desk tickets. Reliable team player with history of consistently positive performance.

WORK HISTORY

Office Electronic Services, Service office, Wadi Al-Dawasir, Saudi Arabi
Providing services to customers on platforms affiliated with the Kingdom Saud Arabia, including Madad, Najez, (Qawi, Absher, human resources, insurance, and others.

November 2023 - January 2024

Network Management, Yemen net, Sanaa, Yemen

- Mukti-Service Access Network (MSAN)+ ADSL, VDSL.
- Network traffic.
- Network management.
- LTE basic 4G.
- Designed and maintained computer networks, fixing and resolving issues.

February 2023 - October 2023

Information Technology Intern (IT), Red Sea Company, Taiz, Yemen

- Supported IT unit in maintaining accurate records of all hardware and software and developed documents related to IT processes.
- Performed security testing using results to identify and fix vulnerable areas.
- Wrote functional specifications for systems developers and completed regular updates to incorporate changes.
- Network infrastructure.
- Maintenance of devices and their components.
- Dealing with Windows Server, Hyper-V, fingerprint, and cameras computer systems, creating VMWARE (Server Primily, additional, DNS, DHCP), Systems EXSI.
- Connecting the network together with its components and the external network.
- Hard disk dynamics and backups.

EDUCATION

October 2023

Bachelor's, Information Technology specializing in Communication
University Ibb, IBB, Yemen

Graduation project title

Planning and designing 5G NR Radio Use applications atolls.

October 2016

English Diploma, English
British Institute, Yemen, Ibb

February 2016

GCSEs

Alfajr Aljadid School, Yemen, Ibb