

Mohammed Alsharif

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Summary :

Dynamic communicator with strong verbal and written communication skills, adept at translating complex information. Eager to leverage expertise in customer engagement and sales support to contribute to the success of a banking institution. Dedicated to maintaining high standards of professionalism and continuous personal development.

Experience:

Sales Representative

ABYAT Seasonal, 2024

Engaged customers to understand needs and provided informed guidance on product selection.

Actively contributed to sales processes, fostering a positive environment to

Meet company goals.

Ensured neat and organized sales areas with proper stock levels and pricing.

Sales Representative

STC Seasonal, 2023

Provided customer service support for SIM card sealing processes, ensuring

Compliance with documentation requirements.

Processed requests efficiently and addressed customer inquiries regarding mobile

Network services.

Resolved issues promptly and professionally, enhancing customer satisfaction.

Translator

Travel Gate Group Seasonal, 2019 - 2022

Facilitated communication for pilgrims during Hajj, including translating informational

Materials and assisting with registration and accommodation.

Supported religious rituals, ensuring pilgrims' needs were met effectively.

Certifications:

Retail Banking Foundations, 2022

Credit Adviser Professional Exam, 2022

Islamic Finance, Bloomberg Analytical Tools, 2023

Education:

Bachelor in English Language

Umm Al-Qura University, 2020