

# Yasser Albrahim

Administration Supervisor

CONTACT

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PROFESSIONAL  
EXPERIENCE

**Branch Supervisor | 2018– So far**  
Autozone Balubaid Group

- Oversee daily operations Management
- Customer Service
- Inventory Management
- Training
- . Team Leadership
- . Sales Support
- . Reporting
- . After-Sales Follow-Up

**Sales Manager | 2016–2018**  
Al-Haddad Electronics Co.

- Lead and manage the sales team
- Train staff
- Analyze sales data
- . Develop sales strategies
- . Monitor inventory levels
- . Resolve customer complaint

**Customer Services Officer | 2013–2014**  
Saudi National Bank SNB

- Customer Assistance & Support
- Complaint & Query Resolution
- Account Maintenance & Documentation
- . Transaction Processing
- . Cross-Selling & Promotion
- . Compliance & Security

**Luxury Brand Supervisor | 2008–2013**  
Hyundai Al-Majdouie Automotive Co.

- Client Experience & Relationship Management
- Sales & Business Growth
- Market Awareness
- . Team Leadership
- . Inventory & Compliance
- . After-Sales & Bespoke Services

EDUCATION

**Al-Khaleej Training and Education | 2002–2004**  
Computer Sciences (Networking)

**James Cook University Singapore | 2016–2017**  
Banking Management Course

**King Faisal University | 2024–2025**  
Business Administration Course

CERTIFICATES

**IELTS | 2015**  
English in British Council Singapore

**Management Simulation | 2024**  
Core3

**Sales Development Programs| 2011**  
Alliance Human Performance Development

**Premium Sales Process Training | 2012**  
Al Majdouie Training & Development