



## CONTACT

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## LANGUAGES

Native Arabic

Fluent English

Fluent Turkish

Beginner German

## SKILLS

- **Customer Communication:** Strong ability to explain technical details clearly to non-technical customers, ensuring satisfaction and trust.
- **Automotive Diagnostics:** Solid understanding of vehicle systems and troubleshooting processes.
- **Technical Proficiency:** Skilled in CAD programs, including AutoCAD, SolidWorks, MasterCAM X5, and Catia.
- **Problem Solving:** Effective at identifying issues and implementing practical, efficient solutions.
- **Leadership & Teamwork:** Experienced in leading teams and collaborating to achieve project goals.
- **Technical Tools & Software:** Proficient in MS Office and troubleshooting in Windows operating systems.
- **Interpersonal Skills:** Strong communication and relationship-building abilities, ensuring positive customer experiences.

# Tamim Jaamour

## Mechanical Engineer (Automotive)

## SUMMARY

Customer-focused automotive engineer with a Bachelor's degree in Automotive Engineering from Karabuk University, Turkey. Skilled in diagnosing vehicle issues, explaining technical solutions to customers, and ensuring excellent service delivery. Proficient in CAD software with a strong foundation in automotive systems and problem-solving.

## EDUCATION

### Karabuk University

*Bachelor of Science in Automotive Engineering*

Karabuk, Turkey

(July, 2023)

## CERTIFICATIONS

### **Certified Member of the Saudi Council of Engineers**

Specialization: Mechanical Engineering

Membership ID: 1036401

### **McKinsey & Company's Forward Program Champion** (April, 2024)

- **Leadership & Teamwork:** Developed abilities to lead and collaborate effectively within diverse teams.
- **Effective Communication:** Enhanced skills in conveying complex ideas clearly to colleagues and clients.
- **Structured Problem Solving:** Refined systematic approaches to identify and resolve business challenges.

## PROJECTS AND EXPERIENCE

### Engine Design

- Designed and developed a synchronous engine by analyzing specifications, performing precise calculations, and creating components in SolidWorks.
- Maintained detailed documentation to ensure accuracy and facilitate seamless assembly.

### Engine Assembly

- Supervised a team in disassembling and reassembling an engine, ensuring proper tool usage and adherence to safety and quality standards.
- Reassembled the engine accurately, adhering to torque specifications and troubleshooting issues as they arose.

### Customer Interaction Experience

- Provided vehicle diagnostic support to friends and family, effectively communicating technical information in simple terms.
- Demonstrated strong interpersonal and problem-solving skills while addressing customer concerns.