



**Raheel Sohail, 1992**

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**Profile: -**

An Enthusiastic confident applicant with a diverse range of employee dealing. Possess strong, effective organizational and communication skills. Good team player/Leader and able to use own initiative to achieve the company's objective.

Excellent Automotive management skills, one to one dealing Pioneer company (**Petromin Stellantis**) and goal-focused professional offering years of experience in the Automotive Company. I am motivated and enthusiastic by new challenges and take excellent approaches to achieve success in all projects. I like to work on complex projects which have scope for learning and challenge.

**Experiences/Skills: -**

**Petromin Stellantis Automotive Company**  
**(Dodge, Chrysler, Jeep, Ram, Alfa Romeo & Abarth)**  
**Regional Warranty Supervisor**  
**AL Khobar - KSA**

[petromin stellantis khobar branch address - Google Search](#)

(June/2022 – till date)

- ✓ *Warranty Claiming's Basic Mopar, Extend Warranty and Recalls.*
- ✓ *Experience in auto line in management system (Service/Warranty).*
- ✓ *Knowledge in Warranty purpose LOP, RRT Recalls & Invoicing the RO.*
- ✓ *Warranty Approvals for Technicians.*
- ✓ *Charge labor hrs as per Dealer connect system.*
- ✓ *Records sublets, bought out, oil/paint to process card where required.*
- ✓ *Handle rejected claims according to Stellantis Dealership.*
- ✓ *Maintaining all service and customer records as required by the warrantor.*
- ✓ *Processing warranty paperwork to ensure documentation verifying criteria requested by distributor.*
- ✓ *Provide Warranty Manager with Service centre Performance report data.*
- ✓ *Warranty Audit operation.*
- ✓ *Excellent communication skills.*
- ✓ *Knowledge of Automobile Industry*

**Al Majdouie Automotive Company**  
**(Changan)**  
**Regional Warranty Supervisor**  
**AL Khobar - KSA**  
[KHOBAR PEUGEOT SHOWROOM -](#)  
 (Jan/2021 – June/2022)

- ✓ Experience of Warranty Processing, Warranty Claims
- ✓ Experience in Oracle in management system (Service/Warranty).
- ✓ Reviewing warranty claims and correcting any errors.
- ✓ Accurately coding warranty claims and entering the Changan system.
- ✓ Administering warranty parts identification and disposal.
- ✓ Maintaining good working relationship with the service and parts dept.
- ✓ Booking coding warranty & internal orders.
- ✓ Reconciling all warranty receivable and working with the accounting department to obtain payment.
- ✓ Handle rejected claims according to Changan Dealership.
- ✓ Maintaining all service and customer records as required by the warrantor.
- ✓ Processing warranty paperwork to ensure documentation verifying criteria requested by distributor.
- ✓ Provide Warranty Manager with Service centre Performance report data.
- ✓ Direct dealing with China for Warranty issues & Payment.
- ✓ Warranty Audit operation.
- ✓ Supporting to Warranty team for claims issues.
- ✓ Excellent communication skills.
- ✓ Knowledge of Automobile Industry

**United Motors Company**  
**(Dodge, Chrysler, Jeep, Ram, Alfa Romeo-FCA)**  
**Warranty Supervisor**  
**Al-Rakah Janubiyah - KSA**  
[United Motors Company \(umc.com.sa\)](#)  
 (Mar/2017-Jan/2021)

- ✓ Warranty Claiming's Basic Mopar, Extend Warranty and Recalls.
- ✓ Experience in Kerridge in management system (Service/Warranty).
- ✓ Knowledge in Warranty purpose LOP, RRT Recalls & Invoicing the RO.
- ✓ Determines technician's performance & report to management.
- ✓ Warranty Approvals for Technicians.
- ✓ Charge labor hrs as per Dealer connect system.
- ✓ Records sublets, bought out, oil/paint to process card where required.
- ✓ Supporting to team for Rejection claims.
- ✓ Monthly closing report.

- ✓ Familiar with Warranty task Management.
- ✓ Warranty Audit operation.
- ✓ Job cards arranged and forward in the filing room.

**Chevrolet Al Jomiah Automotive Company  
(GMC, Chevrolet)**

**Warranty Coordinator/Costing Clerk**

**Dammam Khobar Highway - KSA**

[aljomaihauto.com](http://aljomaihauto.com) | [الجميع للسيارات | المملكة العربية السعودية](#)

(09/2012—02/2017)

- ✓ Warranty Claiming's basic warranty and Extend Warranty AAA.
- ✓ Experience in Oracle in management system (Service/Warranty).
- ✓ Dispatch the Warranty Job cards to team leaders.
- ✓ Charge labor hrs as per GM system.
- ✓ Closing Warranty RO through Oracle system
- ✓ Prepares & computers daily hrs.
- ✓ Familiar with Warranty task Management.
- ✓ Monthly closing report.
- ✓ Warranty Job cards sort out and forward to filing room.
- ✓ Knowledge of Automobile industry.
- ✓ Computer Literate.

### **Career Aim**

A Bachelor of Science in Technology and E- Commerce from University of Allama Iqbal Open University.

I possess skills and knowledge essential for managing key areas of an organisation and the problem-solving skills needed in Computer and information technology Industry. I am looking for a Regional Warranty Supervisor where I can use and gain strong influencing and technical skills.

I want to pursue my career as Automotive analyst and or as consultant to do so I'll be taking part in master's program (Big Data) in near future.

- **Technical Skills:**

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- ✓ Microsoft outlook
- ✓ DMS System
- ✓ Kerridge
- ✓ Dealers connect
- ✓ GM Connect

### **Education Qualifications:**

- **B.com (Bachelor of Commerce)** from Jan 2015 to February 2017, from University Allama Iqbal

(Online AIU)

- **I.C.S (Intermediate Computer Science)** from 2009 to 2011, from Pakistani International School Al-Khobar31952, Saudi Arabia
- **S.S.C (Secondary School Certificate)** from 2007 to 2009, from, from Pakistani International School Al-Khobar31952, Saudi Arabia