**Ibrahim Ali Mohamed Basboss**



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*Objective*

Aiming for a managerial position in a growing organization where I enhance my business skills and add value to myself and my organization.

# PERSONAL DATA:-

## Date of Birth : 4/05/1986

* **Nationality : Egyptian**
* **Marital Status : married**
* **Military Status : finish**

*EDUCATION:-*

* **Mechanics Engineering, Cairo University (2007-2008).**

*Experience:-*

***From januray 2018 till now***

* ***Working at Emad center work shop service manger***

**From Januray 2014 to till 2018**

* + **Working at Naghi motors Hyundai as workshop supervisor for main branch from date 10/4/2014 to 1/7/2016**

**Responsibility**

* Make trouble shouting

Received the car with problem and do trouble shouting

Discus with technician about the problem

Follow the tech. till finish the problem and ensure the problem is solved

* Discus with the technical support for any serious problem
* Follow spare parts
* Ensure the Automotive functions are organized and running efficiently in order to deliver vehicles of the required quality in a safe, FIRFT and cost-effective manner with achievement CSI.
* Mentoring tools availability matching with manufacturing company bulletin.
* Take the necessary action in order to raise technician’s productivity and efficiency.
* Working on daily ,weekly and monthly report reports

## Working as acting service manager from date 1/7/2016 to 31/12/2018 for main branch.

**Responsibility**

* Meet all agreed business KPI's within the Budget and principles standards of operations.
* Conducts regular diagnostics for the Service Department to identify improvement opportunities.

Monitoring MOC Cases and decrease the deviation %.

* Take the necessary action in order to raise technician’s productivity and efficiency.
* Leads strategic initiatives for further business development.

## From date 1/3/2011 to 30/11/2013

* **Working at KIA agency at Egypt as workshop supervisor for medium facility.**

**Responsibility**

* Ensure that FIRFT done with all vehicles released.
* Mentoring tools availability matching with manufacturing company bulletin.
* Take the necessary action in order to raise technician’s productivity and efficiency.
* Working on daily ,weekly and monthly report reports

## From date 1/10 /2008 to date 31/12/2010

* **Working at Skoda service agency at Egypt as work shop supervisor for medium facility.**

**Responsibility**

* Ensure that FIRFT done with all vehicles released.
* Mentoring tools availability matching with manufacturing company bulletin.
* Take the necessary action in order to raise technician’s productivity and efficiency.
* Working on daily ,weekly and monthly report reports

# COURSES:-

* Technical Training Course (H-SAP) Certified level part 1.
* Technical Training Course GDS / G-scan.
* CRM Course.
* VAS program for Skoda at Skoda agency
* DAS program for Mercedes
* ISID & ISSS for Bmw and ETK
* GDS for Hyundai and KIA

# Certificate:-

Have certificate body repair from Daihatsu from date 12 to 14 Dec2011 Have certified service advisor from Hyundai

Have certificate of attending Excellency service for service advisor.

# SKILLS:-

**Language Skills:** Arabic: Native language, English: full professional proficiency

**Computer skills:** (DMS) Auto line Operation System, (DMS) AS400 Operation System, Windows and Microsoft office (ICDL certified).

# References:-

Up on request.