

# Mahmoud Ali

## Technician - Body Shop

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### Summary

A dedicated and highly skilled technician with over 15 years of experience in the manufacturing and automotive sectors. Proven expertise in auto body shop operations, production engineering, and safety management. Demonstrated ability to maintain high quality standards, improve processes, and ensure workplace safety. A strong technical background, supported by certifications in civil protection and firefighting.

### Education

#### Industrial Technical Institute

- Mechanical Installations Department,

2005

### Work Experience

#### Printing and General Services Shop

(2023 -

Present)

##### Owner/Manager

##### Is responsible for:

- Managing day-to-day operations of printing services business
- Providing high-quality printing and copying services to customers
- Handling customer inquiries and delivering excellent service
- Maintaining equipment and ensuring operational efficiency
- Managing inventory and supply procurement processes
- Overseeing financial aspects including billing and accounting

#### General Motors Egypt

(2014 -

2023)

##### Production Engineering Technician

##### Was responsible for:

- Supporting manufacturing operations in automotive production lines
- Implementing quality control measures throughout production processes
- Performing preventive maintenance on production equipment
- Troubleshooting technical issues to minimize downtime
- Contributing to process improvement initiatives
- Ensuring adherence to safety protocols and standards
- Collaborating with cross-functional teams to meet production targets

#### Mars Egypt

(2007 - 2009)

##### Production Line Operator

##### Was responsible for:

- Operating production machinery in food manufacturing environment
- Monitoring product quality and consistency during production
- Performing routine equipment maintenance and cleaning
- Recording production data and maintaining accurate logs

### Certificates

Following strict hygiene and safety protocols

- Civil Protection and Firefighting Certificate - Giza Civil Protection Administration (2020)
- Certification No. 99, Valid from December 21, 2020 for one year
- Civil Protection and Firefighting Certificate - Giza Civil Protection Administration (2016)

## Achievements

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- Recognized for "Best Safety Performance - Body Shop" by General Motors (February 12, 2017)
- Received "Individual Excellence is Crucial" award during employment at General Motors
- Consistently maintained zero safety incidents record during tenure at General Motors
- Successfully implemented process improvements that increased production efficiency
- Completed multiple specialized safety training programs with excellent performance
- Contributed to team achievements in meeting production targets and quality standards

## Technical Skills

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- Advanced body shop repair techniques
- Production line operation and optimization
- Quality control and inspection procedures
- Preventive maintenance implementation and tracking
- Safety protocols and emergency response
- Technical documentation and reporting

## Personal Skills

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- Excellent problem-solving in high-pressure environments
- Strong attention to detail ensuring quality
- Effective communication with diverse team members
- Adaptable to changing operational requirements quickly
- Self-motivated with strong work ethic daily
- Committed to continuous improvement and learning

## Languages

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- **Arabic:** Native
- **English:** Intermediate