



MAHIN IFTIKHAR

Automotive Aftersales Professional

About Me

Mechanical Engineer with almost 15 plus years of experience in automobile aftersales in various positions from Trainee Engineer, Service Advisor, Auto Workshop Controller, and Manager After Sales. Being customer centric and focussed are my strong suits



+966 500209952



mahindotcom@msn.com



Ar Rawdah 2 , Jeddah, Saudi Arabia

NATIONALITY / VISA STATUS

PAKISTAN / Currently on Temporary Work Visa but willing to arrange transferable Iqama in case of good offer

LANGUAGE

- English
- Urdu
- Arabic (basic)

EXPERTISE

- Customer Satisfaction
- Vehicle Diagnostics
- Team Building
- Technical training
- Inventory Management
- Leadership

EXPERIENCE

Manager After Sales

Hyundai Islamabad Motors- Pakistan

2020 - 2024

- Worked in the capacity of Aftersales Manager for 4 years
- Managed equipment purchase , and team hiring and training
- Helped in establishing Aftersales division from scratch

Country Manager Carsure

Pakwheels- Pakistan

2016 - 2020

- Developed and implemented the door step car inspection service named Carsure
- Hired and trained technicians
- Business development by enrolling fleet customers

Deputy Manager Aftersales and customer care

Sigma Motors Landrover - Pakistan

2007 - 2015

- As Trainee Engineer learnt vehicle trouble shooting component replacement, and routine maintenance
- As Service Advisor carried out customer handling and business development while ensuring customer satisfaction
- As Workshop controller handled team of technicians and ensured high efficiency and ensuring productivity
- As DM A/S managed the complete Aftersales division including parts department

EDUCATION

NUST

Bachelor of Engineering (Mechanical)

2014-2023

SKILLS SUMMARY

Customer Handling	<div><div></div></div>	90%
Technician Handling	<div><div></div></div>	90%
Communication Skills	<div><div></div></div>	90%
Automobile Diagnostics	<div><div></div></div>	90%