

# MOATH MOHAMMED ALANGARI

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## CAREER OBJECTIVES

I am a professional with over five years of diverse experience, distinguished by my ability to analyze data and develop effective strategies that enhance performance and achieve goals. I aim to provide innovative solutions that meet customer needs and improve service quality, contributing to the organization's objectives through my skills in leadership and effective communication.

## WORK EXPERIENCE

### Sales Representative and Customer Service, Salam Mobile (2023 - Present)

- Provide information and assistance to customers regarding products and services
- Achieve monthly sales targets
- Manage customer relationships and build a customer database
- Follow up on orders and complaints to enhance the customer experience
- Present promotional offers and discounts to customers
- Analyze market trends and provide recommendations for performance improvement
- Organize promotional events to increase brand awareness
- Collaborate with marketing teams to develop new strategies

### Media Center Supervisor, Mishkat Office (2021 – 2022)

- Manage media and promotional campaigns for the office
- Develop and review media content
- Organize media events and occasions
- Communicate with media outlets to build public relations
- Analyze audience feedback and provide recommendations
- Supervise the team and distribute tasks
- Prepare regular reports on media activities
- Monitor media developments and provide consultations

### Teacher, Educational Land (2018 – 2022)

- Plan and implement lessons according to the curriculum
- Evaluate student performance and provide necessary feedback
- Organize educational activities and field trips
- Provide academic support to students with special needs
- Communicate with parents regarding their children's progress
- Develop innovative and engaging educational materials
- Manage the classroom and organize the learning environment
- Participate in academic meetings and workshops

## EDUCATION

Bachelor's Degree in Biology, King Saud University, Graduated in 2017

## COURSES AND CERTIFICATES

- |   |   |
|---|---|
| • Water Quality Standards and Laboratory Measurement Techniques                       | • ISO 31000 - Risk Management Training      |
| • ISO 14000 - Fundamentals of Environmental Management System                         | • ISO 9001 - Total Quality Management (TQM) |
| • ISO 45001:2018 - Occupational Health and Safety according to                        | • Safety and Security Practitioner          |
| • ISO 17025 - Requirements for the Competence of Testing and Calibration Laboratories | • Creative Problem Solving                  |
| • ISO 22000:2018 - HACCP and Food Safety Management System Requirements               | • Train the Trainer                         |
| • Good Manufacturing Practices and Technical Requirements Monitoring                  | • PMP Course                                |

## PROFESSIONAL SKILLS

- |                           |                      |                      |                   |                     |                   |
|---------------------------|----------------------|----------------------|-------------------|---------------------|-------------------|
| • Effective Communication | • Project Management | • Laboratory Quality | • Risk Management | • Customer Service  | • Problem Solving |
| • Content Development     | • Strategic Planning | • Product Marketing  | • Data Analysis   | • Train the Trainer | • Time Management |