

# Lama Alshareef

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Jeddah

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## OBJECTIVE

I am passionate about entering the field of customer service despite my different field, as I see this job as a new opportunity and perhaps an alternative skill. Despite my different background, I have the ability to grow quickly and adapt to different work environments. My skills in effective communication, seeking to solve problems and patience help me provide the necessary support and meet their needs. I seek to join a committed team to be part of the journey of improving the customer experience to achieve the company's goals.

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## EDUCATION & CERTIFICATIONS

**Bachelor of Chemistry** Graduated: October 2024

*King Abdulaziz university. Jeddah, Saudi Arabia.*

### Internship

My internship was 2 weeks in **forensic sciences**, has continued greatly to developing my analytical skills and ability to work under pressure.

**The best research idea for graduation research 2024**

(Smart material)

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## SKILLS

### Computer skills

Software: Microsoft Office, Microsoft Word, Outlook, Microsoft Excel, Microsoft PowerPoint.

### Personal skills

Active listening

Problems solving

Effective communication

Time management

Ability to work under pressure

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## COURSES

**Data management course**

1 Oct 2024. Online