

MOHAMMED ELSAYED AHMED IBRAHIM

Mechanical Engineer



Najran, Saudia Arabia



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PERSONAL INFORMATION

Languages: Arabic (mother tongue), English (fluent) |

Nationality: Sudanese

SUMMARY

A dynamic, solution-focused Mechanical Engineer offering 5+ years of experience in operations management, administrative & technical guidance, and high-quality service management within a leading Automotive Service Company. A notable capacity for taking complex maintenance tasks from inception to completion, while optimizing productivity through class-leading administration practices. Superior communication and interpersonal skills facilitate strong consultative relationships at all levels and engender a leadership environment that is conducive to motivation, consensus building and continuous improvement.

KEY SKILLS & STRENGTHS

Staff Management and Leadership

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|----------------------------------|--------------------------|-----------------------------------|
| ◆ Tasks Planning & Scheduling | ◆ Microsoft Office Suite | ◆ Customer Experience Improvement |
| ◆ Safety & Compliance Management | ◆ Engineering Consulting | ◆ Cross-functional Collaboration |
| ◆ Vendor Management | ◆ Troubleshooting | ◆ Operations Management |
| ◆ | ◆ Teamworking | ◆ Performance Analysis and |
| | | ◆ Optimisation |

EDUCATION & PROFESSIONAL CREDENTIALS

- **Bachelor of Engineering (Honours) in Mechanical Engineering 2016**

Omdurman Islamic University, Sudan

WORK EXPERIENCE

Maintenance Manager

07/2016 - Present

BAHJAT NAJRAN, Approved Hyundai & Chery service center, Najran

Complex, multifaceted role encompassing leadership, technical guidance, and operational management; driving a class-leading automotive service for more than 1200 vehicles monthly

Administration Roles

- Managing day-to-day maintenance operations, promoting a culture of quality, target attainment, and continuous improvement to align internal operations with best-in-industry standards
- Administering the end-to-end management of the procurement process, from ordering, invoicing, and receiving - ensuring adherence to internal procedures.
- Collaborating with cross-functional teams (Spare part) to recognize and identify issues/problems, deliver resolution, and direct their implementation
- Identifying areas of training and ensuring the team individual completes the training in a timely manner according to the plan
- Managing all processes, workflows, and correspondences required to translate the business needs into an operational and administrative plan of action.

Technical Roles

Built solid reputation as highly skilled and quality-driven Engineer; entrusted with increased responsibility, and recognized by management for expertise

- Discussing repairs with customers and explaining any additional issues to keep their vehicles in optimal working order

- ◆ Supervise 20 full-time mechanics and tech in troubleshooting, diagnosing, and repairing a wide variety of Hyundai and Chery vehicle models.
- ◆ Dispatching repair orders to proper mechanics/technicians, and monitoring the process to ensure clear and complete repair orders while maintaining a strong focus on quality
- ◆ Providing technical guidance, instructions, and support in complex cases (Engine & Gearbox) to ensure avoidance of lost time and damaged parts.
- ◆ Evaluating the accuracy of diagnoses and approving finished repairs.
- ◆ Delivering continuous training and best practices through weekly evaluation sessions to increase repair accuracy and maintain current knowledge of rapidly advancing automotive technologies.